

Fall Message from the CHCA

Join us for our Fall Fun Fest Saturday September 19

It seems like just yesterday we were writing our Spring message and already the Fall is upon us. We warmly welcome all our new neighbours who moved in over the past few months. If you haven't received your welcome package, email connect@clair-hills.ca.

On September 19 from 2pm to 5pm we'll host our annual Fall Fun Fest – a free BBQ for residents of the Clair Hills community. Organized and hosted by the volunteers of the association, the Fall Fun Fest offers food, fun and entertainment for the whole family. We're able to provide this event free of charge because of the generosity of local businesses and community supporters who offer cash donations, prizes, volunteer support, in-kind services and advertise in this newsletter. If you're planning on joining us, please RSVP at www.clair-hills.ca and read more on page 2.

Whether you're new to the neighbourhood or a veteran resident of Clair Hills, be sure to join our email list to receive important news about events in our neighbourhood. Email connect@clair-hills.ca to be added. We're also active on social media, so be sure to follow us on Twitter, Facebook and BBM Channels.

We're looking for more volunteers to help join our team and also fill some gaps. We have specific roles such as Communications, Advertising, Ice Rink Maintenance, and Neighbourhood Rep that have an urgent need to be filled, and we welcome anyone who simply wants to lend a hand. Email volunteer@clair-hills.ca to join our team.

We hope to see you on Saturday September 19. Thanks for reading and a special thank you to all our advertisers and local supporters, including our hard working volunteer team.

Sincerely, *The Clair Hills Community Association Board of Directors and Volunteers*

Join our Ice Rink Maintenance Team

Stay active during the winter and meet new neighbours!

The winter ice rink on the St. Moritz Park multi-surface court is supported by the City of Waterloo and maintained by volunteers in our neighbourhood. The CHCA helps coordinate those volunteers and is already actively recruiting volunteers to help this winter.

Volunteers should be willing to commit at least two shifts a week to help shovel, flood and scrape the ice. Depending on the weather conditions, shifts will be approximately one to two hours in length and will start at 9pm.

It's important we have regular commitment from our volunteers for this activity. Please email rink@clair-hills.ca to join our Ice Rink Maintenance team.



We've got lots of fun and entertainment for this year's Fall Fun Fest. Read more on page 2.

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We're very Social

- Connect with us on Twitter, Facebook and BBM Channels





There is lots to do at our annual Fall Fun Fest! RSVP online so you don't forget!

Fall Fun Fest: Saturday Sept. 19

Join us for a FREE BBQ and lots and lots of fun!

The Clair Hills Community Association annual Fall Fun Fest is a free BBQ for residents of the Clair Hills community. Organized and hosted by the volunteers of the association, the Fall Fun Fest offers food, fun and entertainment for the whole family. We are able to provide this event free of charge because of the generosity of local businesses and community supporters who offer cash donations, prizes, volunteer support and in-kind services.

Date, Location and Time:

When: Saturday September 19, 2015

Location: Edna Staebler P.S. Parking Lot and Gym

Time: 2:00pm – 5:00pm

*****Please bring a donation for the FoodBank*****

What participants can expect this year:

- A free hot dog or hamburger
- Carnival-style games for various ages
- Carnival food including popcorn and cotton candy
- Raffle with incredible prizes from our community supporters
- Visit from the local fire truck and fire fighters
- Entertainment (Jack the Nimblebus and Bre Creative Face Painters)
- Local vendors, businesses and/or services
- Opportunity to meet the CHCA volunteers and their neighbours

Please note that each Fall Fun Fest is different and not all of the above features may be available each year, and are subject to change at any time.

Thank you to all our supporters and volunteers!

Thanks to all our advertisers in this edition of the Clair Hills Connection, as well as any offers of support that came in after printing. If you would like to support the Fall Fun Fest, email events@clair-hills.ca. We would appreciate volunteers to help with the BBQ and games.

The Fall Fun Fest is generously supported by the following:



Financial contributions made by:

Cowan Insurance Group (BBQ Sponsor), Libro Credit Union and Boston Pizza (Erb & Ira Needles). We have many other generous financial contributors who will be added to this list in the coming weeks. We would like to thank those supporters in advance, many of whom are long-time supporters of our event.

Raffle Prize Contributions made by:

Adventure Guide, Boston Pizza (Erb & Ira Needles), City of Waterloo, Cortney Elise Young – RMT, Dairy Queen – Boardwalk, Drayton Entertainment, Dana Shortt Gourmet, Dutchies Fresh Market, Goodness Me! Natural Food Market, Jamerry, Jolanta's European Spa, KW Taoist Tai Chi, Magic Cuts (Westside Market Place), Morty's Pub, Norwex, Panago Pizza, Pet Planet (Westside Market Place), THRIVE, Tocara, Thirty-one Gifts, and Your Beautiful Home.

Volunteer & Event contributions made by:

BMO—Ira Needles & Erb Branch, Bre Creative, Canadian Tire – Erb St. Waterloo, Christie Digital, CIBC—Ira Needles & University Banking Ctr, City of Waterloo, City of Waterloo Aquatics, City of Waterloo Fire Department, Clair Hills Retirement Community, Contractor's Rental Supply – Kitchener, Culligan Water – Kitchener, Edna Staebler Public School, Fastenal, Foodbank of Waterloo Region, Home Hardware, Jack the Nimble Bus, Martin's Fruit Farm, RBC – Erb & Ira Needles Branch, Scotiabank—The Boardwalk Branch, Starbucks—Erb & Ira Needles, St. John's Ambulance, The Butcher Shoppe, Waterloo Region Waste Management, and Waterloo Regional Police Services.

MEET THE CHCA

The Clair Hills Community Association is comprised of a Board of Directors and local volunteers. This group of dedicated residents meet regularly to coordinate events and share important information with the community.

BOARD OF DIRECTORS:

President: Caitlin Smith

Social Media: Craig Smith

Business Affairs: Scott Dougall

Government Affairs: Jerry Walker

Treasurer: Claire Sage

Directors: Teresa Martin, Diana Clipsham, Rob Wallace

VOLUNTEERS:

Advertising Coordinator:
Teresa Martin

Parents Group Coordinator:
Diana Clipsham

Administrative Coordinator:
Lisa Stuart

Web Administrator:
Joe Radman

Neighbourhood Reps:
Angela Clancy, Anne Paulson, Caitlin & Craig Smith, Diana Clipsham, Dori Mueller, Erin Michalski, Jaime Harland, Jen Gillert, Jenny & JP Bhavnani, Jerry Walker, Lyndsey Heng, Margaret Wilton, Scott & Vicki Dougall, and Teresa Martin

Volunteers:
Kara Purdy, Adam Shortt, Mike Dwyer, Kevin McCarthy, Vicki Dougall and Luke Stuart

2015 Ice Rink Volunteers:
Adam Shortt, Chad Bader, Craig Smith, Jeremy Reed, Jerry Walker, Kevin McCarthy, Luke Stuart, Mike Davy, Mike Dwyer, Mike Sage, Trish Adams, Rob Wallace, Robert Nusink, Scott Dougall, Shelly Reed and Tyler Tennant

The association would like to extend a very BIG thank you to all its volunteers for their time and commitment. If you would like to volunteer or attend our meetings, please email: volunteer@clair-hills.ca



Our dedicated volunteers help with all events including the Fall Fun Fest. From left to right: Rob Wallace, Diana Clipsham, Scott Dougall, Craig Smith, Caitlin Smith, Teresa Martin, Erin Michalski, Breanna Swanson. Front Row: Claire Sage, Lisa Stuart and Kara Purdy.

Join Our Volunteer Community

Clair Hills Community Association is a very dedicated and fun group of residents who care about each other and the neighbourhood they live in.

Why should I volunteer with the CHCA?

Volunteering is one of the easiest ways to give back to your community and it's a great way to meet your neighbours. Our volunteers have all become friends and you'll find them meeting each other for coffee, hosting UFC parties in their living rooms, and organizing play dates. Volunteering is also a great way to build your resume, gain practical experience, and network. Our volunteers receive a special nametag, a volunteer t-shirt and special recognition throughout the year including a volunteer appreciation dinner.

How much time does it take?

One to five hours a month. Sometimes it's less and sometimes it's a little more. We meet every month (with a break in the summer) and hold an Annual General Meeting every May.

What can you help with?

We have lots of opportunities listed on this page as well as page 2. Plus, we have seasonal volunteer opportunities including the Ice Rink volunteer role. For more information, email volunteer@clair-hills.ca



The Clair Hills Community Association works in partnership with the City of Waterloo as agreed in the terms of their Affiliation Service Agreement.

Charity Republic: Volunteer Management Solution

Managing volunteers just got easier with this new local Volunteer Management Software Solution

The CHCA is proud to announce it is using Charity Republic as its Volunteer Management Software Solution.

[Charity Republic](http://www.charityrepublic.com) is a local tech startup company based in Kitchener that offers their volunteer management software for free to grassroots organizations. They also work with over 35 school boards and universities across Ontario via their education software (Hour Republic).

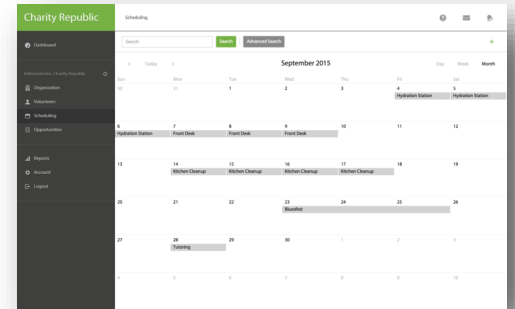
Here are some of the features included in their volunteer management software:

- Detailed Volunteer Profiles
- Scheduling
- Reports
- Communication and notifications
- Hour, Activity and Achievement Tracking
- Volunteer Opportunity Postings
- Volunteer Sign In and Sign Out
- Coordinator and Volunteer Access
- Web and Mobile access

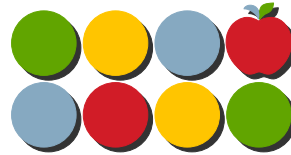
Many charities and non-profits are struggling to manage their volunteers – from small grassroots organizations, with less than 50 volunteers, to larger organizations that coordinate and manage hundreds to thousands of volunteers.

The CHCA is excited to be able to track, schedule, report and manage its volunteers using Charity Republic.

For more information, visit www.charityrepublic.com. The CHCA would like to thank Charity Republic's Founder, Popy Dimoulas-Graham, and her team, for their ongoing support and enthusiasm.



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Complete Our Community Survey and Win a Gift Card

We want to hear your feedback so we can continue to bring you the right information and events that meet your needs.

Please fill out the survey online at our website

www.clair-hills.ca. If you wish to mail in your response, please fill out the survey below and mail to:

Clair Hills Community Association

c/o 473 Lausanne Cres, Waterloo ON N2T 2X4

Submissions will be entered into a draw for a Boston Pizza gift card. Submissions must be received by September 30th, 2015.

1. How many people currently live in your household? _____
2. How many children, by age, currently live in your household? _____
3. How do you hear about our events?
 - ☐ E-newsletter
 - ☐ Clair Hills Connection (print newsletter delivered to your door)
 - ☐ Twitter
 - ☐ Facebook
 - ☐ BBM Channel
 - ☐ Website
 - ☐ Other (please specify) _____
4. Which CHCA events have you participated in?
 - ☐ Fall Fun Fest
 - ☐ Winter Classic
 - ☐ Spring Clean Up
 - ☐ Yard Sale
 - ☐ Waterloo Siskins Game
 - ☐ I have not attended any CHCA events
 - ☐ Other (please specify) _____
5. What do you like most about CHCA events? _____
6. What do you like least about CHCA events? _____
7. What can the CHCA do to improve future events? _____
8. How many of your neighbours do you know?
 - ☐ All of them
 - ☐ Most of them
 - ☐ About half of them
 - ☐ A few of them
 - ☐ None of them
9. How strong is the sense of community in this neighbourhood?
 - ☐ Extremely strong
 - ☐ Quite strong
 - ☐ Moderately strong
 - ☐ Slightly strong
 - ☐ Not at all strong

10. How often do you visit the public parks in this neighbourhood?
 - ☐ Extremely often
 - ☐ Quite often
 - ☐ Moderately often
 - ☐ Slightly often
 - ☐ Not at all often

11. Overall, how safe do you feel in this neighbourhood?
 - ☐ Extremely safe
 - ☐ Quite safe
 - ☐ Moderately safe
 - ☐ Slightly safe
 - ☐ Not at all safe

12. Overall, how clean is this neighbourhood?
 - ☐ Extremely clean
 - ☐ Quite clean
 - ☐ Moderately clean
 - ☐ Slightly clean
 - ☐ Not at all clean

13. How proud are you to live in this neighbourhood?
 - ☐ Extremely proud
 - ☐ Quite proud
 - ☐ Moderately proud
 - ☐ Slightly proud
 - ☐ Not at all proud

14. What do you like most about this neighbourhood? _____

15. What do you like least about this neighbourhood? _____

16. What changes would most improve this neighbourhood? _____

17. If you would like to be entered into the draw for a gift certificate, please complete the fields below with your contact information. The CHCA will not distribute your contact information and will only use it to contact you if you are selected as the winner.

Name: _____

Email Address: _____

Phone: _____

18. If you would like to be added to our email distribution list (includes our monthly e-newsletter), please provide your name and email address below. The CHCA will not distribute your contact information.

Name: _____

Email Address: _____

CHCA will not disclose any personal information or personal responses, and will destroy all paper submissions once the results have been compiled with online submissions.

Home Stage With Less Rage

Learn how to stage your home for selling

Congratulations! The big decision is made. The space that has been your humble abode until today, is about to be placed on the real estate market. At this particular moment in time, sellers need to shift from a sentimental view of their home, and instead, see it with fresh, new eyes. It has to become, in their view, a competitively priced property for sale. Likewise, it will be promoted for the best possible financial outcome. KA-CHING!

The first step involves packing up. All clutter should be removed and packed away. Up to 90% of your home can be stored away or disposed of. In each room, remove every possible item. Afterwards, go back through the space again and pack away more. Be ruthless. The goal is to promote the property's spaciousness, showing off its roominess. It may be useful to rent a storage unit for temporary storage.

The removal of personal memorabilia should be included in the packing up process. This includes family photos, DVD and CD collections and personal items. By displaying little vignettes, model homes help you to picture what you would do in that space. The goal here is for the home to appeal to all types of people, whatever their age or socio-economic group.

Rearrange the rooms in your space to interest prospective buyers. Positioning furniture against the walls will enlarge the space, making it feel bigger. Give each room a distinct and useful purpose. Closets should be organized and neat. If you need to freshen up the walls with paint, then use neutral tones such as white, light cream or dove grey.

Clean from top to bottom. Keep it tidy for open houses and showings. A clean home reinforces the idea to the buyer that it has been lovingly maintained and cared for. Windows, sliding glass door tracks, garage, basement and ceiling fans all need to be cleaned. Removing pets and litter boxes is a good idea during the selling period.

Curb Appeal cannot be overstated. This can be a deal-maker or a sale-breaker. Your home needs to stand out fabulously at the first glimpse. Mow the lawns and make sure sidewalks and driveway are clear and accessible. Pressure-wash all outdoor surfaces that need to be cleaned.

When people buy and sell their home, it often feels like they're running in a marathon. Juggling closing dates, open-houses and keeping a house in tip-top shape during the selling pro-

cess is not easy. Prepare well, plan ahead and you will be ahead of the game.

Ready, Set, List!

Sandy Cucci is a Certified Interior Decorator who lives and works for Your Beautiful Home in Waterloo. www.yourbeautifulhome.ca




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"Slow Down, Kids at Play" Signs for sale!

With the school year upon us, safety in our neighbourhood is a top priority. Have you noticed the "Slow Down, Kids at Play" signs around the neighbourhood?



Would you like to purchase a sign?

If so, please email your full name, complete street address and number of signs you wish to purchase to parents@clair-hills.ca. Quantities are limited and future orders are not guaranteed. Please be sure to email all the information we've asked for to avoid delay in processing. Hopefully each sign will help to make a difference and keep our community a little safer.



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